

✓/B 289238

Latimer, Becky

From: Latimer, Becky
Sent: Monday, December 23, 2019 1:55 PM
To:
Subject: 2019-290-WS

Dear Kathryn Perrich,

This is to acknowledge receipt of your Letter of Protest/Comments to the Public Service Commission of South Carolina. Your Letter of Protest/Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at www.psc.sc.gov.

- Docket No. 2019-290-WS - Application of Blue Granite Water Company for Approval to Adjust Rate Schedules and Increase Rates

A Protestant is an individual objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties.

According to the Commission's Rules of Practice and Procedure, filing a Protest does not make you a Party of Record. A Protestant desiring to become an Intervenor (i.e., a Party of Record) in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission.

You can follow this Docket and other daily filings made at the Commission by subscribing to the Commission's Email Subscriptions at this link: <https://dms.psc.sc.gov/Web/Email>; or you can follow the individual Docket at the link listed below:

Docket No. 2019-290-WS - Application of Blue Granite Water Company for Approval to Adjust Rate Schedules and Increase Rates <https://dms.psc.sc.gov/Web/Dockets/Detail/117247>

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,
Becky Latimer



Individual Complaint Form

Date*: 12/20/2019

Complainant or Legal Representative Information: * Required Fields

Name * Kathryn Perrich

Firm (if applicable) _____

Mailing Address * _____

City, State Zip * Irmo SC _____

Phone * _____

E-mail kathyperrich@bellsouth.net

Name of Utility Involved in Complaint: * Blue Granite

Type of Complaint (check appropriate box below):*

- | | | | |
|--|--|--|---|
| <input type="checkbox"/> Billing Error/Adjustments | <input type="checkbox"/> Deposits and Credit Establishment | <input type="checkbox"/> Wrong Rate | <input type="checkbox"/> Refusal to Connect Service |
| <input type="checkbox"/> Disconnection of Service | <input type="checkbox"/> Payment Arrangements | <input type="checkbox"/> Water Quality | <input type="checkbox"/> Line Extension Issue |
| <input type="checkbox"/> Service Issue | <input type="checkbox"/> Meter Issue | | |
| <input checked="" type="checkbox"/> Other (be specific) <u>Rate hike</u> <u>Docket # 2019-290-WS</u> | | | |

Have you contacted the Office of Regulatory Staff (ORS)? * ☐ Yes ☒ No

Name of
ORS Contact: _____

Concise Statement of Facts/Complaint: * (This section must be completed. Attach additional information to this page if necessary.)

Blue Granite is planning to increase home sewer rates from \$65 to over \$100 per month. This is a 35% increase for the same service. I am on a fixed income and cannot pay this additional unreasonable fee. FYI my water bill is usually between \$20-\$30.

Relief Requested: * (This section must be completed. Attach additional information to this page if necessary.)

Do not allow Blue Granite to raise their rates.

****I GIVE THE PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA PERMISSION TO PUBLISH THIS COMPLAINT AND ITS CONTENTS ON THE COMMISSION'S WEBSITE (dms.psc.sc.gov), AND I UNDERSTAND SUCH INFORMATION MAY BE SUBJECT TO PUBLIC SCRUTINY OR FURTHER RELEASE.** ☒ ☒

Kathryn Perrich
Complainant's Signature (MUST BE SIGNED, DO NOT PRINT)

STATE OF SOUTH CAROLINA)
COUNTY OF Lexington)

VERIFICATION

I, Kathryn Perrich
Complainant's Name *

verify that I have read my complaint filed on 12/20/19
Date *

and know the contents thereof, and that said contents are true.

Kathryn Perrich
Complainant's Signature * (MUST BE SIGNED, DO NOT PRINT)

Internal Use Only

Processed By *	Date *
H.E.	